

AWMA Flood Free Products

AWMA Pty Ltd are an Australian owned and operated specialist supplier of flood protection barriers. The Flood Free range of products are designed and manufactured in Australia to meet Australian conditions. All equipment is designed and manufactured in accordance with all relevant standards in accordance with AWMA's documented ISO 9001:2015 quality system.

Every Flood Free product is custom designed to meet site specific requirements and to withstand flood levels nominated by the relevant authorities. AWMA Flood Free products are designed to help mitigate the risk of property damage during a flood. The effectiveness of the product is directly related to the proper installation, operation and maintenance of the product. Failure to properly maintain your product will affect performance and may reduce the overall effectiveness of your flood mitigation system.

AWMA recommends that the owner implement a regular preventative maintenance program in accordance with the supplied Operations and Maintenance Manual.

AWMA recommends that a flood readiness plan be developed, with training performed to ensure the barrier will/can be activated during times of potential flooding. It is also recommended that a trial deployment test be undertaken at least every 6 months to ensure you are prepared in the event of an emergency and that your barrier remains in full working order.

Limited Warranty

This warranty is for the benefit of the original purchaser only.

AWMA warrants this product and components to be free from manufacturing defects for a period being the earlier of 18 months from the date of delivery or 12 months from the date of installation.

If within the term of this warranty, any AWMA Flood Free product or component is found to be defective upon inspection by an authorised AWMA representative, AWMA shall replace or repair, at AWMA's discretion, any part found to be defective.

This warranty is limited to the replacement of the barrier (and/or components) sent to AWMA¹ in accordance with AWMA's standard terms & conditions. AWMA reserves the right to offer similar replacements if product lines have been discontinued or redeveloped. Replacement parts will only be warranted for the remainder of the original warranty period.

AWMA's total liability in respect of this warranty is limited to the repair or replacement of the defective part only. All other liability for any costs, claims, losses, expenses, demands or damages however they arise (including for negligence of AWMA) are excluded including but not limited to loss of profit or for any indirect, special or Consequential Loss which arise out of or in connection with the supply or use of the Flood Free product range and including any costs incurred for refitting by an installer or any third parties whatsoever.

Consequential Loss means:

- Loss of profit
- Loss of revenue
- Loss of production
- Loss of access to markets
- Loss of business reputation, future reputation or publicity
- Damage to credit rating
- Loss of goodwill
- Loss of credit rating
- Loss of use
- Third party losses
- Loss or denial of opportunity
- Costs to remedy a breach
- Any indirect, remote, abnormal, or unforeseeable loss

Or any similar loss whether or not in the reasonable contemplation of the parties at the time of the execution of the contract.

This warranty excludes damage caused by or resulting from abnormal use, vandalism, neglect, misuse or impact (wilful or otherwise), installation in corrosive or otherwise unsuitable environments, adjoining or affixed materials, relocation of product after initial installation, excessive testing, improper testing, wear and tear, any damage or fault caused by incorrect installation, inadequate or improper maintenance, negligence, abnormal working conditions, abnormal weather/thermal conditions, failure due to building subsidence, modifications or alterations made, and acts of God.

The benefit of this warranty is personal to the original purchaser and is non-assignable and cannot be novated to any other party.

AWMA does not make any other representations or guarantees, whether under this guarantee or otherwise.

¹ Delivery costs to/from AWMA to be borne by the purchaser.

In addition to the foregoing, AWMA's standard terms of sale shall apply. This guarantee shall be construed and interpreted in accordance with Australian law and shall be subject to the jurisdiction of Australian courts only. This guarantee does not affect the statutory rights of consumers.

All other warranties, express or implied including any warranty of merchantability, are expressly excluded.

To make a claim under this warranty, contact AWMA at the address shown below.

AWMA Pty Ltd
Attention: Warranty
PO Box 433
Cohuna VIC 3568 Australia
Phone +61 3 5456 3331

Exclusions: Seals/gaskets are considered a wear item and are not covered by the limited warranty.

Service

As the manufacturer of your flood barrier, AWMA can offer a full service and maintenance package for the following Flood Free products. AWMA can also support training or retraining on operation and maintenance of AWMA Flood Free products and systems.

- AWMA Concealed Flood Barrier
- AWMA Tilting Flood Barrier
- AWMA Retractable Flood Barrier
- AWMA Demountable Flood Barrier

Please contact AWMA for further details and pricing options for your system.

Contact Us

Should you require any further technical support with deploying or maintaining your products, any replacement parts, or have any questions regarding other AWMA products or services, please contact your AWMA representative.

Please note that any property visits or spares/replacements parts will be chargeable.